

	JEFFERSON COUNTY DEPARTMENT OF EMERGENCY SERVICES STANDARD OPERATING PROCEDURES	Initial: 03-01-2006
	SOP#: FIRE 3-17	Revised: 04-17-2007
	Subject: QRS Stations	

QUICK RESPONSE SERVICES (QRS)

A. PURPOSE

This policy presents the procedure by which Quick Response Services (QRS) are dispatched within Jefferson County.

B. PROCEDURE

1. QRS (Quick Response Services) will be dispatched simultaneously with the BLS and / or ALS services in the areas they cover.
2. The Communications Center will not honor specific QRS station requests. The QRS station that covers the location of the emergency will be dispatched.
3. The Communications Center **will not** honor the request of a caller requesting QRS services not to be dispatched. If they are the closest state licensed medical unit to the scene, they will be dispatched per State EMS Protocol.
4. The only circumstances where QRS refusals will be honored will be calls from nursing home environments. For example, AM PM Personal Care, Jefferson Manor, Villella's Personal Care, Lane Ave Personal care...etc) Just make sure you document this in the comments field on your CAD event. When the ambulance unit reports enroute, advise them that QRS services were refused by medical staff on-scene.
5. Station 10 Pinecreek Twp Fire Department QRS services will only be dispatched at the request of a medical unit or medical personnel.
6. QRS stations will be dispatched on UHF fire dispatch and shall be assigned an operational channel as QRS units report enroute.
7. Dispatchers shall advise QRS units what EMS unit they will be assisting.